

# COMPETITIVE SQUAD AGREEMENT

## RESPONSIBLE PERSON (If squad member under 18 years, guardian to complete):

Name: \_\_\_\_\_ Email: \_\_\_\_\_  
Phone: (h) \_\_\_\_\_ (w) \_\_\_\_\_ (m) \_\_\_\_\_  
Address: \_\_\_\_\_

## STUDENT/S DETAILS:

Name: \_\_\_\_\_ D.O.B: \_\_\_\_\_ Squad Level \_\_\_\_\_  
Name: \_\_\_\_\_ D.O.B: \_\_\_\_\_ Squad Level \_\_\_\_\_  
Name: \_\_\_\_\_ D.O.B: \_\_\_\_\_ Squad Level \_\_\_\_\_

## Payments:

- I acknowledge that all squad payments will be direct debited on the 1st of each month from the account I have provided to **Direct Debit Service Provider of Sutherland Shire Leisure Centres**.
- I acknowledge that unless I provide written notice of termination of my squad position prior to the end of the minimum term provided in the terms and conditions, my squad fees will continue to be deducted until 14 days after I have provided written notice of termination to Sutherland Shire Leisure Centres.  
  
I understand that Sutherland Shire Leisure Centres must respond to its receipt of a written termination within 7 days.
- I acknowledge that the squad fees may change from time to time as set out in the Squad Terms & Conditions and direct debits to my credit card or bank account will change accordingly.
- I have completed the Direct Debit Request Form and return herewith.
- I have read and agree with the Squad Terms & Conditions.
- I acknowledge I will be contacted via SMS and/or email for all important communications.

To be completed by Parent / Guardian of Competitive Squad Members under 18 years of age:

Name \_\_\_\_\_  
Sign \_\_\_\_\_  
Date \_\_\_\_\_

Email: [programs@ssc.nsw.gov.au](mailto:programs@ssc.nsw.gov.au)  
Web: [sslc.com.au](http://sslc.com.au)  
ABN 52018 204 808



# COMPETITIVE SQUAD TERMS & CONDITIONS

2022

THIS IS AN IMPORTANT DOCUMENT - PLEASE ENSURE YOU READ IT CAREFULLY

## ENROLMENT

- All squad swimmers must enrol at Reception prior to participating in any sessions.
- Payments are made in advance on a monthly basis and the cost includes entry for the student and one spectator at the time of the class only.
- There is no need to re-enrol each month. Your enrolment remains ongoing until you notify us otherwise by completing the Cancellation Form.
- Students may enrol at any time and pay pro rata for the remainder of that month, at the time of booking. Customers enrolling within 5 days of the end of the month will pay the pro rata plus the next month's fees upfront. They will be added to the direct billing for the following month.
- Squad fees are paid on a monthly basis (the **1<sup>st</sup> of the month**) via direct debit.
- Current squad fees are set out on Council's website at [www.sutherlandshire.nsw.gov.au/Outdoors/Leisure-Centres/Centres/Sutherland-Leisure-Centre/Sutherland-Swim-School-and-Squad](http://www.sutherlandshire.nsw.gov.au/Outdoors/Leisure-Centres/Centres/Sutherland-Leisure-Centre/Sutherland-Swim-School-and-Squad)

## ABSENCES

- Competitive squad credits can be considered after 7 consecutive days are missed and a Doctors Certificate is supplied. Customers must complete the Credit for Classes Missed Form. There are no credits due for holidays as the monthly fee is based on a perpetual 12 month program.

### Sutherland Leisure Centre:

- National Squad is charged for 11 months over the 12 month period, which allows students to have 4 weeks off a year at any time in consultation with the Coach. An additional 1 week throughout the year can be applied for by completing the Credit for Classes Missed Form in consultation with the Coach.
- Competitive Squads are charged for 10.5 months over the 12 month period which allows students to have 4 weeks off during the scheduled break and an additional 2 weeks a year that can be taken at any other time, in consultation with the Coach.
- All absences should be advised to the Squad Coach.
- Individual squad coaches will advise students of any scheduled breaks or carnivals.
- Where a swimmer is competing for the Centre/Swim Club at a national or international carnival or training camp with the Head Coach endorsement, where no Leisure Centre Squad Coaches are providing instruction and where they will miss more than 7 days from the squad program, credit will be given equal to the time away. Credit will only be for the time at the respective carnival/camp and not for any additional time off either before or after.

## CANCELLATIONS

- Request to cancel your ongoing direct debit competitive squad enrolment must be made in writing by completing the Cancellation Form.
- If the customer wishes to recommence their Squad Direct Debit at any stage, a new Direct Debit Form must be filled in with payment of the applicable Rejoining Fee.
- The Rejoining Fee is payable if students rejoin within 60 days of exiting the squad program and is equal to their monthly squad fee.

## CENTRE ENTRY

- All Swimmers will receive a swim school/squad entry card.
- Please scan this card at the turnstiles or reception desk to gain entry for your squad session and to mark your attendance in your class. A record of each student's attendance must be registered in our database to enable our records to be accurate.
- All students must have their own card and use it for entry to their lesson. Please do not use a siblings card or one card for multiple students.
- If you forget your card or it doesn't permit entry at the turnstile, please see the Reception desk.
- Please see Reception if you require a new card.

## ASSESSMENT AND PROGRESSION

- Students are placed in the appropriate level for their ability and assessed on an ongoing basis. Movement/progression between Squads is by the Coach's recommendation.
- The Coach will complete the Change of Sessions Form and submit to the Programs Supervisor.
- The Programs Supervisor will adjust the Student's fees and advise the Responsible Person (via email/phone) of any change to the next month's billing.

## FEES AND CHARGES

- A Direct Debit Form is required to be filled in at the time of enrolment.
- Payments can be debited from your savings account or credit card. (VISA or Mastercard only)
- Payments are debited on the **1<sup>st</sup> of each month in advance for the coming month**. Public Holidays and scheduled breaks will be adjusted automatically.
- Change of bank/credit card details must be made at least 7 days prior to the end of the month. ie. Before your next scheduled debit. Please visit Reception to complete a new Direct Debit form if you require any changes.
- Declined fees will incur a \$10 dishonour fee and this will be added to the outstanding monthly payment. Outstanding payments can be paid direct at Reception and entry to the

class will not be permitted until the fees are paid in full.

- Fees are non-refundable.
- Coaches will notify the Programs Supervisor when a swimmer is upgraded and your squad fees will be adjusted accordingly in the next month's billing.
- There are no additional child discounts or make-ups in the squad program. A 10% Disability discount may be applicable.
- As per Sutherland Shire Council policy, fees will increase on 1<sup>st</sup> July each year and you authorise us to increase any debits to your credit card or bank account which you have authorised upon sign-up.

## PAYMENT OF FEES

- All payment of fees will be made on 1st of month via direct debit service. You acknowledge that you have been provided with a copy of the Direct Debit Service Provider's Terms and Conditions. You acknowledge that the Direct Debit Service Provider may amend those Terms and Conditions from time to time.
- All squad fees may be recovered from your nominated credit/debit account (as provided from time to time). Any bank fees charged because of rejection when collecting your due squad fees may be charged directly to you by us or the Direct Debit Service Provider.
- If squad fees remain outstanding you agree that, unless we are in breach of our obligations under this Agreement, we or the Direct Debit Service Provider may continue to debit the nominated credit/debit account for the total amount due without notice to you. In the event that you repeatedly default on your direct debit payments we reserve the right to cancel your direct debit arrangement.
- Direct Debit Service Provider Fees - in addition to squad fees you may be responsible for other fees and charges in accordance with the Direct Debit Service Provider Terms and Conditions.

## ACTIVE KIDS REBATE

- Active Kids Rebate Vouchers are available for parents/guardians/ carers with legal responsibility of an eligible child 4.5 to 18 years old, enrolled in school from Kindergarten to Year 12, and residing in NSW. Families must create a MyServiceNSW account and apply online for vouchers.
- For more information on the Active Kids Program and conditions of use visit: <https://sport.nsw.gov.au/sectordevelopment/activekids>
- Vouchers are valid for redemption during the current calendar year and will expire at the end of the calendar year. Vouchers can only be used one time by the child whose name the voucher is made out to and if the chosen activity fees are less than \$100, then the remaining balance will be forfeited. You will need to provide Sutherland Shire Leisure Centres with a copy of the voucher which we will validate with MyServiceNSW and if valid, we will use the funds as part payment for your enrolment in our Learn to Swim or Squad program.
- The voucher must contain; Name, Voucher number and Date of Birth.